



ANNUAL REPORT 2024

Darndale Belcamp
Village Centre CLG





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1. CHAIRPERSON'S STATEMENT



On behalf of the Board, I am pleased to present the 2024 Annual Report of Darndale Belcamp Village Centre CLG.

Darndale Belcamp Village Centre CLG (DBVC) was established in 2001 to provide a Facilities Management Service for the Service Providers in the large Village Centre complex in Darndale. Over the years, the organisation has expanded to provide other community services - Senior Centre, Home Repairs & Maintenance and Estate Management.

We continue to be strongly committed to good governance, transparency, accountability, effectiveness and value for money. The Board of Directors is fully compliant with the Charities Governance Code and the Charities Standard of Reporting Practice for financial reporting. We subscribe to Transparency International's Integrity at Work programme.

The organisation incurred a significant trading deficit for 2023 but turned the position around with a small surplus for 2024. As well as traded income, we are very grateful for the ongoing funding and support from the Department of Social Protection, the Department of Rural & Community Development, Pobal, the Health Service Executive, Dublin City Council and Northside Partnership. This enables the organisation to provide an excellent facilities management service and a comprehensive range of care services and house maintenance services for older people.





We have a committed Management and workforce who provide services to a high standard. We continue to provide valuable placement and training opportunities for our Community Employment and Job Initiative workers. A significant number of them are on placement with community organisations in the surrounding area. These two sponsored labour programmes are an essential resource to the community organisations and to the community.

I wish to pay tribute to my fellow Directors on the Board who give their valuable time on a voluntary basis and are very committed to ensuring a thriving social enterprise. I wish to thank Valerie Cooke, HSE representative, who stepped down during the year as Director.

Linda Hayden retired as Chief Executive Officer at the end of March 2024 after 19 years of great service to the organisation and to the local community. Nicko Murphy was successful in the open competition to replace Linda and he took up position on 1st May 2024.

Together with the Board, Management and staff, I look forward to continuing the good work of the organisation in 2025.

ADRIAN CHARLES
Chairperson of the Board

A woman wearing a pink hijab and black gloves is shown from the chest down, focused on planting small white and purple flowers into a garden bed. The background is a bright, slightly blurred outdoor setting.

2. OUR VISION & MISSION

OUR VISION

We have a vision of our community where the physical environment is safe, secure and clean, where the local economy is strong and provides jobs and opportunities for local people, where people have confidence and a sense of pride in their community and where our services operate effectively for the good of all.

OUR MISSION

Darndale Belcamp Village Centre CLG aims to provide the highest possible levels of services and facilities to local residents living in those communities closest to the Village Centre and in adjoining areas. This aim will be achieved through excellent facilities management and maintenance of properties and spaces within the Village Centre and through the provision and deployment of key services for local residents and groups.

3. OUR VALUES

1

Working towards our vision in a way that tackles causes as well as alleviates symptoms.

2

Seeking to break negative cycles through early intervention

3

Working in partnership with others to identify needs and deliver solutions either ourselves or with/through our partners.

4

Providing leadership for positive change and supporting leadership in others.

5

Being innovative and creative in our search for solutions to local problems.

6

Being rooted in, listening, challenged and responding to the local community.

4. DIRECTORS & OTHER INFORMATION

DBVC CLG BOARD OF DIRECTORS 2024	Sub-Group Membership 2024		
	Audit, Finance & Human Resources	Corporate Governance & Strategic Planning	Communities & Communications
Adrian Charles		✓	
Michael O'Connor			✓
Emma-Jane O'Reilly	✓		
Robert Gillanders		✓	
Dympna McCann		✓	
Ger Nolan			✓
Valerie Cooke (Resigned 28th November 2024)	✓		✓
Julie Norris			✓
Aoife Breen			✓
Fionnuala Carter	✓		
Eugene Hanly	✓		

Registered Office: Darndale Belcamp Village Centre, The Link Road, Darndale, D17E027

Charity Number: CHY17682	Charity Registration Number: 20066314	Company Number: 350776
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Auditors: Nexus Chartered Accountants and Registered Auditors
Nexus House, 31 Deansgrange Road, Blackrock, Co. Dublin, A94A3E7

Bankers:	Allied Irish Bank 62 Saint Brigid's Road Artane D05 CP23	Bank of Ireland Malahide Road Coolock D03 HY82	Permanent TSB Unit 1/2 Omni Shopping Centre Santry D09 HP90
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Solicitors: Carvill Rickard & Co.
Watermill House
1 Main St, Raheny
D05 N5F3

5. STRUCTURE & GOVERNANCE

Terminology:

To facilitate a clear understanding of this report, the following designations are used: the entity referred to as “Darndale Belcamp Village Centre CLG” is denoted as “the organisation,” and “Darndale Belcamp Village Centre” is denoted as “the Village Centre”.

Organisational Structure:

Established in 2001, Darndale Belcamp Village Centre CLG (hereinafter called “the organisation”) is a company limited by guarantee and governed by a dedicated Board of Directors. The Board is responsible for providing strategic direction, ensuring sound governance, and overseeing financial performance to achieve the organisation’s mission.

The governance structure is designed to promote transparency, accountability, and effectiveness in all activities, adhering to the Charities Governance Code and compliance with the Charities SORP (Statement of Recommended Practice).

The Board comprises members with diverse expertise in community development, finance, human resources education and management. Directors are elected based on a formal nomination and selection process to ensure the highest standards of governance. New Directors undergo a comprehensive induction and training to understand their roles and responsibilities.

Board Sub-Groups

To enhance governance and support effective decision-making, the Board is supported by three standing sub-groups:

1. Corporate Governance and Strategic Planning Sub-Group:

Responsible for guiding the overall strategic direction and ensuring compliance with governance standards.

2. Audit, Finance and Human Resources Sub-Group:

Focuses on financial oversight, audit processes, and human resources policies.

3. Communities and Communications Sub-Group:

Enhances community engagement and promotes positive relationships with local stakeholders.

Each sub-group reports regularly to the Board, providing insights and recommendations on their respective areas. This structure ensures that the Board’s focus remains on strategic priorities and organisational development.

Board Meetings and Oversight

The Board met eleven times during the year, ensuring robust oversight of all organisational activities. Meeting agendas included detailed reviews of financial performance, strategic updates, and progress against key objectives. This commitment to governance has enabled the organisation to maintain a high standard of service delivery and community impact.

Management Structure

Day-to-day management of the organisation is delegated to the Chief Executive Officer who leads a senior management team, supported by 98 employees. This team includes Heads of Function for Services, Finance, Property, Human Resources and Communications. The organisation’s programmes and services are primarily funded through the Pobal Community Services Programme, Department of Social Protection’s Community Employment and Job Initiative programmes, and a Health Service Executive (HSE) Service Level Agreement for the Golden Years Senior Centre. The Village Centre serves as the administrative base for the organisation’s overall operations. The Chief Executive Officer manages the organisation’s strategic and operational activities, with delegated responsibility to the Heads of Function, ensuring the effective delivery of high-quality services to the community and ensuring the effective management of its facilities.



6. WHAT WE DO (PRINCIPAL ACTIVITIES)



The principal activities include the management of the following work integration social enterprises:

Facilities Management

The organisation provides comprehensive facilities management for the entire Village Centre complex, ensuring that buildings, car park and open communal spaces are maintained to the highest standards. The Maintenance Team is responsible for the upkeep and enhancement of these areas, creating a safe, clean, and welcoming environment for all users.

Golden Years Senior Centre

Provides day care, community activities, outreach support, and wellness programmes for elderly residents in the local area.

Handy Helpers Seniors' Home Maintenance

Offers a trusted home maintenance service for older people, ensuring they receive reliable and professional support with home repairs and maintenance.

The organisation undertakes a range of activities to support the local community which includes the following:

Community Employment and Job Initiative Programmes

The organisation manages a 90-place Community Employment (CE) programme and a 14-place Job Initiative (JI) programme on behalf of the Department of Social Protection. These programmes provide valuable work experience, training and development opportunities to participants, many of whom are placed with other local community organisations. The programmes play a crucial role in enhancing the employability of individuals and supporting local service delivery.

Bell Art Gallery

The Bell Art Gallery offers a platform for local artists to display their work, fostering creativity and cultural engagement. Currently, over 300 pieces of artwork are exhibited, contributing to the vibrant atmosphere of the Village Centre and supporting community artistic expression.

This Annual Report provides a comprehensive overview of the organisation's activities and outcomes in 2024, highlighting progress in line with the strategic objectives set out in the organisation's 2023 - 2027 Strategic Plan. Through its diverse activities, the organisation continues to enhance the quality of life for local residents and provide essential services that support community development and cohesion.

7.1 FACILITIES MANAGEMENT

The organisation is a recognised work integration social enterprise, delivering a wide range of high-quality services and supports. It manages the Village Centre complex, comprising 4,485m² of buildings, 2,806m² of car park, and 1,488m² of open communal space, all maintained to a high standard by the Facilities Manager and Maintenance Team.

The integrated complex hosts both in-house and external services, with the organisation overseeing all communal facilities, including boilers, lifts, CCTV, fire safety systems, alarms, and waste management. Under a management agreement with Dublin City Council, the organisation also collects service charges from tenants and maintains both internal and external shared areas.

In addition, the organisation provides affordable venue rental services to local businesses, community groups, and individuals—generating income, encouraging footfall, and supporting local engagement.

In 2024, a major landscaping project progressed, enhancing the Village Centre as a welcoming space for service users, providers, and the wider community.

The organisation gratefully acknowledges the support of Pobal, through the Community Services Programme, for the allocation of one additional Full-Time Equivalent (FTE) in 2024 to assist with the continued delivery and maintenance of this essential community facility.

FACILITIES MANAGEMENT 2024 HIGHLIGHTS



16,454
Maintenance Hours
completed.



Continued enhancements
throughout the Village Centre.



190
Conference Bookings.



6,245
Environmental Maintenance
Hours completed.



Continued to implement
energy conservation measures
throughout the Village Centre.

7.2 GOLDEN YEARS SENIOR CENTRE



The organisation continues to manage and develop the Golden Years Senior Centre, a social enterprise dedicated to delivering a range of daycare and community-based supports for older people living in Dublin 5, 13, and 17. Operated in close collaboration with statutory partners, particularly the HSE, the service remains committed to maintaining the highest standards of care and wellbeing for its members.

Golden Years offers a diverse programme of supports and activities, including hot meals, exercise classes, alternative therapies, day trips, social events, drop-in services, and outreach support. In 2024, the centre continued to build on its post-COVID recovery, with a strong focus on tackling social isolation, expanding Care Calls, and introducing new, member-driven activities.

In 2024, daycare capacity remained at 150 places per week. Membership stood at 1,076 at year-end, with a small number of members transitioning into specialised residential care. The organisation remains dedicated to offering meaningful respite and vital supports not only to older adults, but also to their families and caregivers.

The organisation gratefully acknowledges the continued support of the HSE and Pobal, through the Department of Rural and Community Development's Community Services Programme, which plays a critical role in sustaining the work of Golden Years Senior Centre.

GOLDEN YEARS SENIOR CENTRE 2024 HIGHLIGHTS



1,076

Members registered with Golden Years.



5,319

Care Calls made to Members.



3,707

Total attendees of Daycare.



3,052

Golden Years Event Attendees.

7.3 HANDY HELPERS SERVICE

The organisation continues to manage Handy Helpers Seniors' Home Maintenance Service, a social enterprise established in 2017 to meet the growing demand for reliable and affordable home maintenance services for older residents across Dublin 3, 5, 9, 13, and 17. The service was developed in direct response to feedback from members of the Golden Years Senior Centre, who expressed concerns about engaging with unfamiliar or unvetted contractors.

Handy Helpers offers a wide range of professional and trustworthy home improvement services, with a strong emphasis on client safety, dignity, and peace of mind. With the exception of the impact from COVID-19, the service has seen steady and sustained growth, contributing to local employment and enhancing quality of life for older people wishing to remain in their homes.

In 2024, the service was impacted by pressures from rising operational costs. Despite these challenges, demand for the service remained strong, reflecting the continued need for affordable and accessible home maintenance supports within the community.

The organisation gratefully acknowledges the vital support of Pobal, through the Department of Rural and Community Development's Community Services Programme, in sustaining this social enterprise. The allocation of two additional Full-Time Equivalent (FTE) positions in 2024 will greatly assist in strengthening the delivery of the service and expanding its reach to meet growing community needs.

HANDY HELPERS SERVICE 2024 HIGHLIGHTS



285

Home Maintenance Jobs completed in the homes of older people.



Maintained contract with TASK Community Care and Pobal Seniors Alert Scheme.



315

Pendant Alarms installed.



Continued to work alongside voluntary and statutory agencies to support older people.



7.4 EMPLOYMENT PROGRAMMES

The organisation is one of the largest employers in the Darndale and Belcamp areas and plays a central role in supporting employment and community development. As the sponsoring body for both the Community Employment (CE) and Job Initiative (JI) programmes, the organisation provides essential staffing support to a wide range of local services while offering meaningful work experience and structured progression pathways for participants.

Since expanding its CE programme to Donaghmede in 2020, the organisation now oversees 90 programme positions across multiple communities. These placements are instrumental in sustaining local services and initiatives, many of which would not be viable without this support. The CE and JI programmes—funded by the Department of Social Protection—contribute significantly to local social inclusion and community capacity building.

In addition, the organisation employs a full-time Manager and eleven full-time equivalent staff under the Community Services Programme (CSP), funded by Pobal and the Department of Rural and Community Development. This staffing complement was increased from eight to eleven in 2024, enabling the organisation to strengthen service delivery and operational capacity.

A strong emphasis is placed on training, development and progression across all levels of the organisation. CE participants in particular are supported through accredited training opportunities, professional networking, and one-to-one guidance to help them plan for future employment or educational advancement. This commitment to upskilling ensures that the organisation continues to play a vital role in facilitating personal development and long-term employment outcomes within the community.

EMPLOYMENT PROGRAMMES 2024 HIGHLIGHTS



98
Staff employed.



17
Participants finished on
the CE Programme.



1,277
Hours of training completed
by all staff.



41%
Progression to employment
or education.



7.4.1 TRAINING AND DEVELOPMENT

The organisation actively promotes participation in training and development opportunities to support the vocational and personal development of all staff. Ongoing training and upskilling remain core components of the Community Employment programme, helping participants progress into employment or further education in line with their individual learning plans and career aspirations.

In 2024, the majority of staff resumed in-person learning following the pandemic, with online training options continuing to be available for those who required greater flexibility.

In total, employees across the organisation completed 1,277 hours of training during the year. The table below outlines the types of training completed and the associated accreditations achieved.

TRAINING COMPLETED IN 2024

Accreditation	Training Type	
Health and Safety	<ul style="list-style-type: none"> • AMRIC - Hand Hygiene • AMRIC - Infection Prevention & Control • HACCP Food Safety • Infection Prevention and Control • Safeguarding Adults at Risk of Abuse • Health and Safety Awareness 	
Industry Standard Certificate	<ul style="list-style-type: none"> • Manual Handling • People Movement • Lone Working • First Aid Awareness • First Aid Responder • Handling Violence and Aggression 	
QQI Level 5	<ul style="list-style-type: none"> • Accounts Technician • Display Screen Equipment • Equality at Work • Portable Appliance Testing • Power Pallet Forklift Training • Reach Forklift Training 	
QQI Level 6	<ul style="list-style-type: none"> • Safe Pass • Sage Training Course • Sage Webinar • Short Term Working From Home • Working in a Person Centered Way • ITEC Waxing Certificate 	
Non-Certified	<ul style="list-style-type: none"> • Care Support • Care of Older Person/Care Skills • Communications • Word Processing • Introduction to Psychology • Professional Cleaning • Reception Skills • Special Needs Assistant 	
	<ul style="list-style-type: none"> • ILM Certificate in Facilities Management • Train the Trainer - Delivery and Evaluation • Train the Trainer - Design and Evaluation • HACCP Food Safety (Updated) • Connecting with an Autistic Child • Handwriting without Tears • Speech and Language • Trauma Informed Care • Women Behind the Mic • Pension Auto-Enrolment • Taking Control Leadership for Life 	



7.4.2 CE PARTICIPANT TESTIMONIALS



Community Employment has given me the confidence to apply for jobs I wouldn't have done previously. My confidence is growing due to the learning from the staff at DBVC.

I found the discussion about training very useful; I am pleased about the training I will receive. I find working in the community gives me a better understanding of the needs in the community. The Leadership For Life Programme has really helped me both personally, with my confidence, and professionally.



Daniel Tracey
Current CE Participant



Rachel Ward
Current CE Participant

Community Employment has given me the confidence to come back to work. I love dealing with the elderly and getting them back into activities. It has brought me out of my comfort zone.

The most valuable thing for me has been learning to deal with elderly people—helping them with their needs, making them comfortable, and just being there for a general chat. I have also completed courses on Care of the Elderly, Care Skills, and Infection Prevention and Control.

CE has given me the confidence to want to learn more, and I was never like that before coming here. It has pushed me to want to get a full-time position in caring for the elderly.



Fatima Zeino
Current CE Participant



Community Employment has helped me to socialise and meet new people. I have made new friends and gained confidence from returning to work. I have gained people skills from working in the HR office. I have also learned about safe talking and communication skills through the Leadership for Life Programme.

I have gained English language skills and also learned new skills in problem solving, administration, and improved my ability to work well with others.

I have learned about employment law, gained confidence and interview skills, and I have also become more professional and comfortable meeting new people.



CE gave me a way to get back to work. It has motivated me to get up early and has given me social skills in the workplace.

I have gained leadership skills, organisational skills, computer skills and enjoy completing the day-to-day tasks assigned to me.

Community Employment has given me the urge to go back to work full-time.



Ross Desmond
Current CE Participant

7.4.3 MEET OUR CE & JI SUB-SPONSORS



New Life Centre

Supports the community through the provision of a broad range of vital community support services, e.g. After-school for 5-12 year olds, Educational Grinds, Junior Youth Club and Senior Youth Club, Special Needs Group, Sports Club, Adult Activities, Therapies and Courses, Active Age Groups and Ladies Club, Drop-in and Counselling Services.

Darndale Belcamp Recreational Centre

A community facility owned and managed by Dublin City Council, Darndale/Belcamp Recreational Centre provides a safe space for the local community to meet and interact. The centre has a community gym and boxing club.

Northside Partnership

A local company working with local people, representatives from communities, the state, employers, trade unions and elected representatives. They offer a range of programmes and services to support individuals, local organisations, groups and communities in the areas of Dublin 3, 5, 13 & 17.

Discovery CTC

Located in the Village Centre, offers young learners the opportunity to complete major awards at QQI Level 3 and 4. They cater for learners aged between 16 and 21 in and around the Dublin 17 area.

Sphere 17

Sphere 17 Regional Youth Service provides a high-quality youth service to young people between the ages of 10 – 24, in the region of Dublin 17 and Kilbarrack. They provide many different services to young people, based on their needs, issues and interests.

Darndale Belcamp Integrated Childcare Service (Jigsaw Centre)

Provides quality childcare for the children and families from the local Darndale, Belcamp and Moatview communities. It is one of the largest childcare centres in Ireland with 240 children from 3 months to 12 years of age attending daily.

Elsa Community Services

Provides Security Services in the Village Centre and the greater Dublin area.

TARGET

Provides Adult Education, Counselling Services, Childcare Services and Hobby Classes in the Dublin 13 area.



Blanchardstown Traveller Development Group (Formerly TravAct)

An organisation of Travellers and settled people working together in North Dublin, their work includes Community Employment, drugs outreach, education support, housing & accommodation, primary health care support and youth services.

Trinity Gaels GAA

Based in Donaghmede, it was founded in 1975 and caters for teams of boys and girls of all ages from nursery to adult in Hurling, Gaelic Football, Ladies Gaelic Football and Camogie.

St Benedict's Resource Centre

A Resource Centre based in the community of Kilbarrack. The services provided are Childcare Facility, Sphere 17 Youth Club and St Michael's House. St Benedict's also run a range of activity groups for older people.

LIR Childcare

A community based crèche in Kilbarrack which caters for children from the ages of 0-5 years.

Kilmore West Youth Project

Kilmore West Youth Project is a registered charity and company limited by guarantee. It was re-established in 2009 to respond to the needs of young people in the Kilmore West area.

Trinity Youth Services

Trinity Youth Services provides programmes in three local secondary schools in the Donaghmede area and operates direct contact youth services with young people in the hope of providing an educational, developmental and enjoyable outlet for young people.

7.5 THE BELL ART GALLERY

Established in 2016, the Bell Art Gallery continues to serve as a cultural cornerstone within the Darndale Belcamp Village Centre. As one of the few dedicated suburban art spaces on Dublin's Northside, it offers a unique and inclusive platform for local artists to exhibit their work and engage with the wider community.

The gallery's mission is to foster creativity, self-expression, and community connection by providing accessible space for visual art. It promotes cultural appreciation and supports artistic development in a welcoming and supportive environment.

Gallery Impact in 2024

Throughout 2024, the Bell Art Gallery remained a vibrant hub for cultural activity, welcoming a growing number of visitors and showcasing a diverse range of artistic talent. It continues to play a vital role in enriching the cultural life of Darndale by creating

opportunities for local artists and community members to come together, connect, and celebrate the visual arts.

A key focus in 2024 was the gallery's collaboration with Creative Places Darndale, which helped shine a spotlight on the space and attract visitors from outside the area. This partnership brought renewed attention to the gallery, encouraging greater footfall and helping to establish it as a welcoming and dynamic cultural venue within the wider Dublin arts scene.

Dublin City Libraries Locker

In 2024, Dublin City Libraries partnered with the organisation to introduce a new Library Locker to the area. Located within the Bell Art Gallery, the Locker has become a highly valued and well-used resource to the community.



8. STRATEGIC PLANNING

The organisation adopted its Strategic Plan 2023–2027 in January 2023, setting a clear and ambitious direction to enhance its impact and strengthen its support for the local community. The strategy is structured around six core objectives: delivering high standards in facilities management; expanding services for older people; managing and developing government-funded employment programmes; identifying and pursuing new social enterprise opportunities; ensuring organisational sustainability; and fostering a positive and supportive working environment for staff and volunteers.

Throughout 2024, the organisation remained focused on embedding these strategic priorities into its operations. The Strategic Plan includes defined milestones to guide implementation and measure impact. Each year, the CEO and Management Team develop an operational workplan that is approved by the Board and monitored to ensure progress remains on track.

Looking ahead to 2025 and beyond, the organisation will continue to advance the delivery of its strategic objectives. The Board remains committed to building an organisation that is integrated, effective, customer-focused, outcome driven, and accountable. The Strategic Plan follows a clear sequence from the organisation's mission and vision to the specific programmes and activities to be delivered through to 2027.

Key Priorities for 2025:

- Continue delivering high-quality services to all service providers based within the Village Centre, including Jigsaw, Discovery Centre, HSE Primary Care, Dublin City Council, DiLucia Takeaway, Bob's Newsagents, Stack's Pharmacy, Angels Love, CDETB, Preparing for Life, Dublin North East Drugs and Alcohol Task Force, Northside Partnership Empowering Communities, and the Above All Group;
- Sustain and enhance the delivery of Golden Years and Handy Helpers services;
- Further develop existing projects and introduce new services aligned with community needs;
- Complete the upgrade of the Village Square;
- Strengthen the organisation's internal capacity, including the recruitment of a professionally qualified accountant;
- Further improve governance and compliance with all relevant regulatory bodies;
- Promote the work of the organisation through enhanced communications, public relations, and expanded digital media engagement;
- Prioritise cost efficiencies, including undertaking an independent review of security services;
- Replenish the Facilities Management Contingency Fund to support long-term infrastructure needs;
- Prepare the organisation for the introduction of the state pension Auto Enrolment scheme;
- Maintain strong financial stewardship, transparency, and high standards of corporate governance in support of the Strategic Plan's successful implementation.

A full copy of the Strategic Plan 2023–2027 is available to download at: www.darndalebelcampvc.ie



9. ACHIEVEMENTS & PERFORMANCE



In 2024, the organisation continued to achieve key milestones and deliver impactful services, further reinforcing its role as a trusted and essential community resource.

A significant development during the year was the appointment of a new Chief Executive Officer, marking a new chapter in the organisation's leadership. This transition was managed smoothly, ensuring continuity of service delivery and strategic focus.

The organisation maintained its strong commitment to transparency and accountability through ongoing participation in Transparency International Ireland's Integrity at Work programme. It continued to keep the public informed by actively sharing updates, notices, and key developments via social media platforms and mailing lists.

The 2023 Annual Report and Financial Statements were published, offering a detailed account of the organisation's activities, outcomes, and financial performance over the year.

Significant progress was also made in strengthening internal governance, with the development of new policy documents and the completion of further risk assessments to support effective service delivery and organisational resilience.

The organisation reached thousands of people throughout the year via digital channels, using social media and online content to increase visibility, share information, and engage the wider community. It is planned to install a community noticeboard in the Village Square in 2025.



Enhancement works to the Village Square.



Bell Building Coffee Morning in Aid of Daffodil Day for the Irish Cancer Society.

Enhancement works in the Village Square continued, contributing to a more welcoming, vibrant, and accessible space for community members, service providers, and local businesses.

In 2024, the organisation also became a member of Social Enterprise Republic of Ireland (SERI), further aligning itself with the national network of social enterprises committed to sustainable and inclusive community development.

On behalf of the Board, the CEO remained an active representative of the organisation in several key forums, including the Darndale Implementation Oversight Group, the Joint Policing Committee, the Darndale Together Safety Forum, and the Northside Community Forum. This engagement ensures that the organisation plays a central role in local safety, community planning, and collaborative problem-solving efforts across the area.

KEY ACHIEVEMENTS IN 2024

- Continued excellence in facilities management, with the Village Centre consistently recognised as one of the leading community buildings in Ireland for quality, upkeep, and accessibility.
- Ongoing delivery of comprehensive services for older people in Darndale and surrounding areas through the Golden Years Senior Centre, including full day-care, outreach programmes and community-based supports.
- Expansion of the Handy Helpers social enterprise, providing essential home maintenance and support services to older and vulnerable adults, enabling them to live safely and independently in their own homes.
- Enhanced information and communication supports through the organisation's website and social media channels, strengthening community engagement and increasing access to services and updates.
- Successful securing of additional funding, enabling the organisation to enhance and grow its services.
- Delivery of in-house training initiatives for staff and Community Employment and Job Initiative participants, with an emphasis on the Taking Control: Leadership for Life Programme to support personal and vocational development.
- Ongoing delivery of the Employee Assistance Programme (EAP), providing confidential support services to staff and promoting mental health, wellbeing, and a positive workplace culture.
- Ongoing implementation of the Strategic Plan 2023–2027, guiding the organisation's direction and priorities across all areas of service and governance.
- Enhanced staff wellbeing and integration initiatives, including the delivery of a dedicated Wellness Week and regular staff coffee mornings, fostering a more connected, inclusive, and supportive working environment.
- Establishment of an internal Ad-Hoc Group to review organisational pay scales, tasked with assessing current remuneration structures and making recommendations to the Board for future implementation, ensuring fairness, transparency, and alignment with sectoral standards.



The Golden Years Ladies Club on a day trip to Kilkenny.



DBVC Staff Wellness Week - Yoga Session.

10. MEET THE SERVICE PROVIDERS



Established in 2001, the Village Centre has continued to grow as a dynamic hub for community, statutory, and commercial service providers.

Now widely recognised as a model, the Centre supports a wide network of providers working collaboratively to meet the needs of the local community. Locally referred to as 'The Village Centre,' it remains central to community life in Darndale and its surrounding areas. The organisation plays a vital role in facilitating this collaborative environment, ensuring that services are

coordinated, accessible, and responsive to local needs.

As of 2024, the Centre has operated at full capacity for over five consecutive years, reflecting strong and sustained demand from both existing and prospective service providers for access to space within the complex.

In 2024, the following service providers were based at the Village Centre:

Bob's Newsagents & Off Licence

A local newsagent and off-licence, Bob's provide a range of retail services for the local community, including groceries, bill paying and ATM.

Stack's Pharmacy

Provides medications, prescriptions, gifts and advice to the local community

DiLucia's Take-Away

Offers fresh food, coffee, sandwiches and salads. DiLucia's also offers a take-away and delivery service, offering hot food with outside catering also available.

Angels Love Holistic Centre

Angels Love services include: Mediumship, Angel Therapy Healing and a range of classes for those interested in spiritual healing. Angels Love also offers specialist products for anyone interested in alternative therapies.

Above All Group Limited

Above All Group is a leader in construction with over 25 years experience. They offer a wide range of building services and supplies. Since 1996, Above All has worked closely with local authorities.

Discovery Community Training Centre

The Discovery Community Training Centre provides second-chance education and training for early school leavers aged 16-21 years. It fosters lifelong learning with courses in Woodwork, IT, Customer Service, Catering, Barbering and Hair and Beauty.

Jigsaw Childcare

Jigsaw Childcare Centre is one of the largest facilities in Ireland. 150 children attend the Centre daily aged from 3 months. The Centre promotes the physical, emotional, and educational well-being of children through accessible and inclusive childcare services.

HSE Primary Care Centre

The Primary Care Centre provides essential health services, including physiotherapy, mental health support, public health nursing, speech and language therapy, dental services, GP care, a baby clinic, and social work support.

Dublin City Council

The local Dublin City Council office offers housing advice, allocations, transfers, maintenance queries, estate management, and Traveller welfare clinics from its base in the Village Centre.

Northside Partnership Preparing For Life Programme

Preparing for Life supports parents, early years practitioners, and teachers in using proven approaches to help children achieve their full potential, working with families, health services, and schools from pregnancy to early childhood.

CDETb - Adult Literacy Service

The Coolock Darndale Adult Literacy Service helps adult learners improve their reading, writing, maths and computer skills through one-to-one and small group classes, both accredited and non-accredited.

Northside Partnership Empowering Communities Programme

The Empowering Communities Programme enables local communities to respond to social exclusion by developing and implementing targeted initiatives.

Dublin North East Drugs and Alcohol Task Force

The Task Force brings together statutory, voluntary, and community representatives to provide supports and services that prevent, reduce, and manage problem drug and alcohol use in local areas.



11. FINANCIAL REVIEW AND RISK

Financial Review

The results for 2024 are set out in the organisation's 2024 Financial Statements on the following page showing income and expenditure. At the end of the financial year the company had gross assets of €1,112,838 (2023 - €1,105,455) and gross liabilities of €421,430 (2023 - €427,205). The net assets of the company have increased by €13,158.

The organisation's Audited Financial Statements can be viewed in greater detail on the Charities Regulator and Companies Registration Office websites.

Principal Risks and Uncertainties

Achievement of our aims and objectives entails taking measured risks. The Board is responsible for ensuring that the major risks facing the organisation are appropriately managed. This is a continuous process reflecting the changing priorities and circumstances facing the organisation. During 2024, the major risks facing the organisation, as determined by the Board, were reviewed and their potential impact assessed.

In particular, Facilities Management service charges and pricing policies continued to be reviewed. Given the objectives of the organisation and the nature of the activities by which it furthers them, some of the risks have to be accepted - it is not possible for the organisation to eliminate all of them. Appropriate steps have been taken to mitigate them where possible.

The most significant risks to the organisation can be encapsulated in: income generation, cash flow management, loss of funding, high inflation and high energy costs.

FUNDERS IN 2024



An Roinn Forbartha
Tuaithe agus Pobail
Department of Rural and
Community Development



An Roinn Coimirce Sóisialaí
Department of Social Protection



An Roinn Sláinte
Department of Health



Comhairle Cathrach
Bhaile Átha Cliath
Dublin City Council



Seirbhís Sláinte
Níos Fearr
á Forbairt

Building a
Better Health
Service

12. FINANCIAL INFORMATION

Income and Expenditure Account

	2024	2023
Income	€ 2,792,092	€ 2,638,946
Expenditure	<u>-€ 2,778,934</u>	<u>-€ 2,726,064</u>
Surplus / Deficit	€ 13,158	-€ 87,118

Balance Sheet

	2024	2023
Fixed Assets		
Tangible assets	<u>€ 205,581</u>	<u>€ 233,501</u>
Current Assets		
Debtors	€ 210,561	€ 256,094
Cash at bank and in hand	<u>€ 696,696</u>	<u>€ 615,860</u>
	<u>€ 907,257</u>	<u>€ 871,954</u>
Credits: Amounts falling due within one year	<u>-€ 408,630</u>	<u>-€ 427,205</u>
Net Current Assets	<u>€ 498,627</u>	<u>€ 444,749</u>
Total Assets less Current Liabilities	<u>€ 704,208</u>	<u>€ 678,250</u>
Grants Receivable	<u>-€12,800</u>	€-
Funds		
Restricted Funds	<u>€279,365</u>	<u>€ 210,566</u>
General Fund (unrestricted)	<u>€ 412,043</u>	<u>€ 467,684</u>
Total Funds	<u>€ 691,408</u>	<u>€ 678,250</u>

NOTES



Darndale Belcamp Village Centre

Discovery Centre





Darndale Belcamp Village Centre CLG
The Link Road, Darndale
D17 E027

Tel: (01) 877 1600

Email: info@villagecentre.ie

Web: www.darndalebelcampvc.ie

Company Registration Number: 350776

Registered Charity Number: 20066314

CHY Number: 17682

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